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Aumtech Joins the Cisco Developer Network as Registered Developer and Completes Cisco Interoperability Verification Testing

FOR IMMEDIATE RELEASE

PR Log (Press Release) – May 14, 2010 – East Brunswick, NJ – Aumtech announced that it has joined the Cisco Developer Network as a Registered Developer within the Unified Communications technology category.

In addition, Aumtech's MRCP Connector for Microsoft Speech Services R1 & R2 (http://www.aumtech.com/MRCP_Connector.html) has successfully completed interoperability testing with the Cisco Unified Customer Voice Portal (CVP), version 7.0.1 (<http://cisco.com/en/US/products/sw/custcosw/ps1006/index.html>). The Cisco Developer Network unites Cisco with third-party developers of hardware and software to deliver tested interoperable solutions to joint customers.

As a Registered Developer, Aumtech offers a complementary product offering and has started to collaborate with Cisco to meet the needs of joint customers. With offerings such as Aumtech's MRCP Connector for Microsoft Speech Services R1 & R2, customers can more quickly deploy a broad range of Cisco Compatible business applications, devices, or services which can enhance the capabilities, performance, and management of their Cisco network. For more information on Aumtech's MRCP Connector for Microsoft Speech Services R1 & R2 interoperability with Cisco Unified Customer Voice Portal (CVP), version 7.0.1, go to: <http://developer.cisco.com/web/partner/search?accountId=001400000P5zGvAAJ>.

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About Aumtech:

Aumtech is the exclusive provider of an open-standards-based interface to the Microsoft Speech Engine to provide a low-cost, high-quality, Automated Speech Recognition (ASR) solution on industry-standard IVR platforms.

Aumtech is also a leading provider of software to manage customer interactions across all communication channels: Inbound/Outbound Phone Calls, Mobile devices, and the Web. Resellers and End Users deploy Aumtech's software to improve ROI, reduce transaction costs, enhance their customers' experiences, and to otherwise achieve their business objectives, efficiently handling millions of customer interactions daily. Aumtech provides comprehensive platforms as well as Notification, Agent-Assisted IVR, and Web Services applications to enable its clients to leverage their resources to further benefit and support their customers. For more information, call 732.254.1875, or visit Aumtech at: <http://www.aumtech.com>

* Interoperability testing is designed to simulate typical customer configurations, and does not replace the need for on-site testing in conjunction with actual implementation.

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Keywords:

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